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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

After decades of dealing with AT&T and their horrendous customer service, I moved to a location where I was in a position to connect with LMI. I now pay LMI for internet and landline phone. The utilities work perfectly service and LMI provides fantastic customer service.

AT&T has horrible customer service. Truly horrendous.

Pricing for internet and telephone services should be nominal. Communication is essential for a civil society to function and we cannot afford to price people out of this opportunity.

SUPPORT COMPETITION and please don't keep giving AT&T the edge.

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